Thank you for your willingness to offer feedback relating to your experience with the UNC Charlotte Faculty Ombuds Office. This information is used to better understand the effectiveness of the Faculty Ombuds Office in serving the UNC Charlotte faculty.

There are no identifying elements in this survey and there will be no attempt to determine or disclose your identity. Once the evaluation is complete, please send it via CAMPUS MAIL to the address at the end of the form. The data will be recorded and collated by the Faculty Governance Assistant then distributed to the Provost, Faculty President, and Ombuds Office. If you prefer, you may download this form at http://ombuds.uncc.edu

The following questions are about the individual(s) in the Ombuds Office you worked most closely with.

**PLEASE CIRCLE THE MOST APPROPRIATE RESPONSE**

**I was able to speak with the Ombuds in a reasonable amount of time.**
- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**The Ombuds raised issues and listened to my concerns in a respectful manner.**
- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**I feel that confidentiality will be maintained, and my privacy protected as appropriate.**
- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**I feel that the response to my concern has been fair and neutral.**
- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**The Ombuds communicated the issue(s) clearly and in a manner to which I could respond appropriately.**
- Strongly Agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

(see reverse side to complete survey)
The Ombuds helped me identify and evaluate options to address my concerns.
Strongly Agree   Agree   Neither agree nor disagree   Disagree   Strongly disagree

I was treated in a helpful, polite and efficient manner by the Ombuds.
Strongly Agree   Agree   Neither agree nor disagree   Disagree   Strongly disagree

Regardless of the outcome of my situation, my experience with the Ombuds was helpful.
Strongly Agree   Agree   Neither agree nor disagree   Disagree   Strongly disagree

Who in the Ombuds Office did you work most closely with?
Name(s)_________________________________________________________________________

Comments:

Please send this anonymous response form, by campus mail to:

Matthew Wyse
Faculty Governance Assistant
Reese Building, Room 501